ADVICE AND SUPPORT FOR THOSE WHO HAVE REPORTED CONCERNS OR AN INCIDENT

Support Information Sheet 2

THE BRITISH WHEEL OF YOGA

Once you have reported a concern to the Lead Child Protection Officer (LCPO), you may find the following information a form of support and guidance regarding the process of your case and what you can expect. The BWY Child Protection Policy details exactly how your case will be handled; the Quick Guide to Procedures (Appendix A) may help you understand the process.

- The case will be treated with a fair and transparent process at all times.
- If the alleged is suspended from their role, it is important to remember this is a neutral act; it protects all parties involved in the case.
- The LCPO will be your point of contact for the duration of the case. If you have any queries or concerns you should contact him/her initially.
- You will receive regular communication (telephone calls, emails, letters) regarding your case from the LCPO. You will be updated with the progress of your case at all times.

You may find the following information sources useful. They will always provide someone to listen and offer support.

NSPCC Helpline **0800 800 5000**
24-hour free and confidential telephone Helpline that provides counselling, information and advice to anyone concerned about a child at risk of ill treatment or abuse.

Care Line **0208 541 1177**
Confidential crisis telephone counselling service for children, young people and adults.

The Samaritans **08457 90 90 90** **www.samaritans.org.uk**
Nationalwide, non-religious, non-political 24 hour confidential support.

Victim Support **0845 3030 900**
Local Victim Support services provide emotional support, information and practical help for victims and witnesses.

Self Help **www.self-help.org.uk**
The UK's free online specialised child protection resources. A general list of 1,000 self-help organisations in the UK